

---

## PETROFAC LIMITED

### QUALITY POLICY

.....

#### Vision

Petrofac will be acknowledged by our industry as a standard setter in quality management. We aim to ensure that we understand the needs of our customers and deliver products and services that satisfy those needs.

#### Commitment

The Petrofac Board of Directors has ultimate responsibility for quality performance and promoting continual improvement. Petrofac and its business units are committed to:

- promoting a culture in which all employees share this commitment
- understanding our customers' needs and delivering products and services that satisfy those needs
- maintaining fit for purpose quality management systems, in line with our quality policy and standards as part of the Petrofac management system framework
- transparency in the reporting of the Company's quality performance

#### Objectives

To meet this commitment each Petrofac business unit will:

- develop and implement a systematic approach to quality management within the regulatory and other requirements of the countries in which we operate and in accordance with the appropriate national and international standards
- ensure that our quality policy and standards are understood and followed at all levels in the Company
- set objectives and targets which promote continual improvement in performance
- measure, appraise and report on quality performance
- provide appropriate training to all staff and assess their competence
- identify and assess business risks and opportunities including planned changes
- maintain open communication with customers and evaluate customer satisfaction
- identify, investigate and correct quality issues and take the appropriate action to prevent recurrence
- engage with sub-contract companies and suppliers who endeavour to ensure that their quality standards match our own
- periodically review the suitability and effectiveness of this policy, our management systems, targets and objectives

#### Responsibility and implementation

Responsibility for compliance with this policy lies with the Group Chief Executive, the Group Chief Operating Officer, the Chief Executive of Energy Developments and their respective business unit Managing Directors. It is also the responsibility of individuals to take ownership and responsibility for the quality of their own work. Everyone must endeavour to make themselves aware of the potential consequences and risks associated with the non compliance of this policy. Petrofac's business units will implement this policy through their documented business management system and conduct periodic audits/reviews to verify compliance and promote continual improvement.